



**Brink's Canada Limited**  
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brinks.ca

To Our Valued Partners,

As you are aware, the Coronavirus (COVID-19) is a major concern for people all over the world. As it has recently made its way into parts of Canada, Brink's is taking actions to minimize the risk to our employees, their families, and our customers.

At this time, we have not experienced any confirmed cases of the Coronavirus disease in any of our employees in Canada, and currently have had no operational impacts as a result. As reported earlier this month, Brink's continues to take the following steps in response to this threat, and will continue until the threat no longer exists:

- Brink's is closely monitoring the Center for Disease Control (CDC) and the World Health Organization (WHO), as well as Health Canada for current updates and prevention on COVID-19.
- Brink's employees have been provided with guidance concerning the Coronavirus disease and its symptoms at all locations, as well as supplies such as hand sanitizer, tissues, disinfecting wipes and rubber gloves.
- Employees at all Brink's locations are taking precautions throughout each day – disinfecting workstations and truck interiors, washing hands frequently, using hand sanitizer, and staying home if they are sick.
- On a daily basis all Brink's locations are reporting employee absences to senior-level management, including employees who choose to self-isolate, and impacts to their operation.
- Brink's has restricted all travel, both domestic and international.
- In the event Brink's is notified of a confirmed case of COVID-19, we have a plan in place to safeguard our workplace and all employees.

Should the number of employee absences in a Brink's facility reach operational impact, the Incident Response team will assemble by phone to determine the best course of action. Brink's will communicate any impacts to customers within 24 hours, and will provide our contingency plan for those impacts.

In an effort to reduce the risk of exposure we have created clean breaks between all of our shifts at the Branch level, we have separated essential staff into different areas, and we have asked that all employees who are able to do so effectively work from home for the next two weeks.

Our goal is to minimize disruptions as much as possible during this time. Should you have questions about your service, please contact the **Brink's Canada Customer Care Team at 1-800-570-2867**.

As this issue is very fluid we would appreciate notification at the above number if any of your locations are affected by the Coronavirus and cause your organization business interruptions. As the situation evolves, we will continue to follow the recommendations of public health officials and government agencies to ensure that we are doing all that is possible for our employees and community to remain protected, while continuing to provide the cash management services that are crucial to our customers and the Canadian economy at large.

We value your partnership and appreciate working with you through this challenging time.

The Brink's Team